This report is PUBLIC [NOT PROTECTIVELY MARKED]

CITY OF WOLVERHAMPTON C O U N C I L

Health and Wellbeing Board

13th June 2017

28th June 2017

Report title Quality and Safety Framework 2017-20

Cabinet member with lead

responsibility

Accountable director Manjeet Garcha

Originating service Quality Safety and Risk Team

Accountable employee(s) Steve Forsyth Head of Quality, Safety & Risk

Tel 01902 446049

Email <u>stevenforsyth@nhs.net</u>

Report to be/has been

Quality & Safety Committee

considered by Governing Body TBC

Recommendation(s) for action or decision:

The Health and Wellbeing Board is recommended to:

- 1. Note Wolverhampton CCGs refreshed Quality Improvement Strategy 2017-2020.
- 2. Support the priorities and objectives outlined within the Strategy.

Recommendations for noting:

The Health and Wellbeing Board is asked to note:

- 1. The CCGs Quality Improvement Strategy with particular attention to: the Plan on a Page (pg4), Mission Statement (pg4), team philosophy (pg4), quality objectives (pg5) and success measures (pg5).
- 2. Primary Care (pg6-11) particularly the Workforce Development Task and Finish Gup (pg9).
- 3. Care Homes and the work of SPACE (pg11).
- 4. EoL and Cancer work (pg12).
- 5. The CCG Quality Framework (pg16-24) which captures our key foundational elements of work in our Strategy for the coming years.
- 6. Equality, Inclusion and Human Rights (pg34).

This report is PUBLIC [NOT PROTECTIVELY MARKED]

1.0 Purpose

1.1 This paper is for information.

2.0 Background

2.1 The Quality Improvement Strategy is presented to provide assurance to the Health and Wellbeing Board that the services Wolverhampton CCG commission are quality assured in the domains of safety, patient experience and effectiveness; for the Board to be informed of the mechanisms in place to ensure robust monitoring and triangulation of information and intelligence which in turn informs our quality assurance framework. The Quality Improvement Strategy has been refreshed in light of the changing NHS architecture and it was a timely opportunity now to demonstrate how the CCG is visibly strengthening its approach to quality improvement. The CCG monitors its providers by working in partnership, providing a structured approach to quality and safety, taking into consideration the impact of the current economic environment, the necessary balance with quality and safety and the intention to continue to maintain safe services and improve quality. It identifies and prioritises a Quality Improvement Work Programme to ensure accountability and maximise governance which will hold the CCG to account to meet its statutory obligations but more importantly a commitment to the people of Wolverhampton.

3.0 Progress options discussion, etc.

3.1 To ensure our health economy network are clear on the CCGs Quality Assurance Framework and how we can work together in ensuring services commissioned in Wolverhampton are safe and effective.

4.0 Financial implications

- 4.1 N/A
- 5.0 Legal implications
- 5.1 N/A
- 6.0 Equalities implications
- 6.1 Please refer to pg. 34 of report for our EIHR plan
- 7.0 Environmental implications
- 7.1 N/A
- 8.0 Human resources implications

This report is PUBLIC [NOT PROTECTIVELY MARKED]

- 8.1 N/A
- 9.0 Corporate landlord implications
- 9.1 N/A
- 10.0 Schedule of background papers
- 10.1 N/A